



# Governance Board Meeting

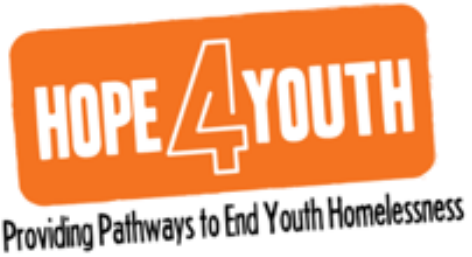
September 23, 2024





# Welcome

Anna VonRueden



# **PARTNERING** TO ADDRESS **YOUTH HOMELESSNESS**

## Mission Moment

Steve Nash



# Chairman's Report

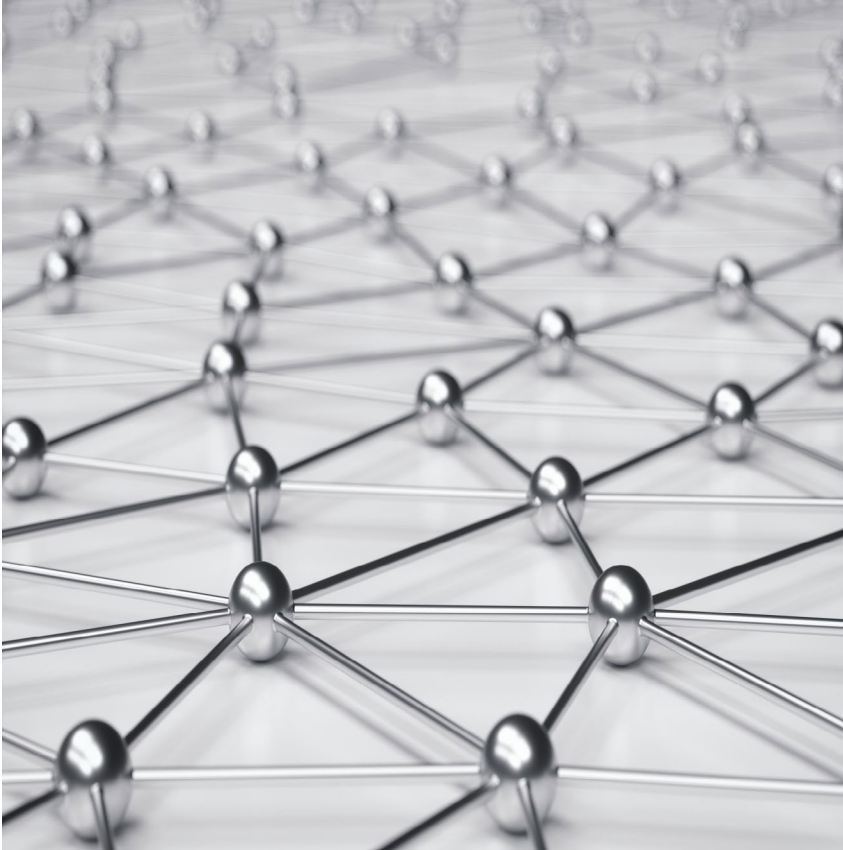
Anna VonRueden



# Minutes and Agenda

## Approval of July Minutes

- Welcome - Sept Board Meeting
- Mission Moment
- Chairman's Report
- Strategic Discussion – Risk Management
- Operational Updates:
  - Operational/Building HOPE Update
  - Finance review
  - Advancement Update
  - Program Update
  - Open Business
- Adjourn



# Executive Committee Update

- Three-year board term discussions
- Annual Meeting
- 2025 Committee vision discussions
- Celebrations



# Risk Management Progress

Strategic Steering Committee: Sue, Linda, Brad



# Risk Management Plan



Strategic  
Steering  
Committee



Timeline  
and  
Deliverables



Process and  
Progress



General  
Board Role



**Next Step:  
Mitigation**



# Risk Rating and Mitigation

Impact		Very Low	Low	Medium	High	Very High
Probability	Very High	Moderate	Severe	Severe	Critical	Critical
	High	Sustainable	Moderate	Severe	Critical	Critical
	Medium	Sustainable	Moderate	Moderate	Severe	Critical
	Low	Sustainable	Sustainable	Moderate	Severe	Critical
	Very Low	Sustainable	Sustainable	Sustainable	Moderate	Severe

- ❑ Facilities/Equip – Safety and Security (2)
- ❑ Technology – Staff, Data integrity, and Crisis response plan (3)
- ❑ Governance – Operational success
- ❑ Operational sustainability – Crisis response for natural disasters and emergency needs, as well as fundraising (2)

## Phase III – Q3/Q4 2024 and Q1 2025

### Risk Mitigation

- ED will work with Leadership Team to determine how each priority risk will be dealt with (avoid, reduce, transfer, and accept) and develop action plans for mitigating the risk if the event occurs.
- Strategic Planning Committee will assist with review of action plans and provide guidance and recommendations.
- ED will Implement controls and processes to minimize risks.
- Develop a Risk Registry (list of risks and their probability and impact details). This will form the basis of the Risk Management plan and will store all risks in one central location.

### Communication

- Develop communication plan for staff on risk management and risk events

# Risk Mitigation





# Operations & Building Update

LaChelle Williams | Steve Nash

# LaChelle will send in ED Update

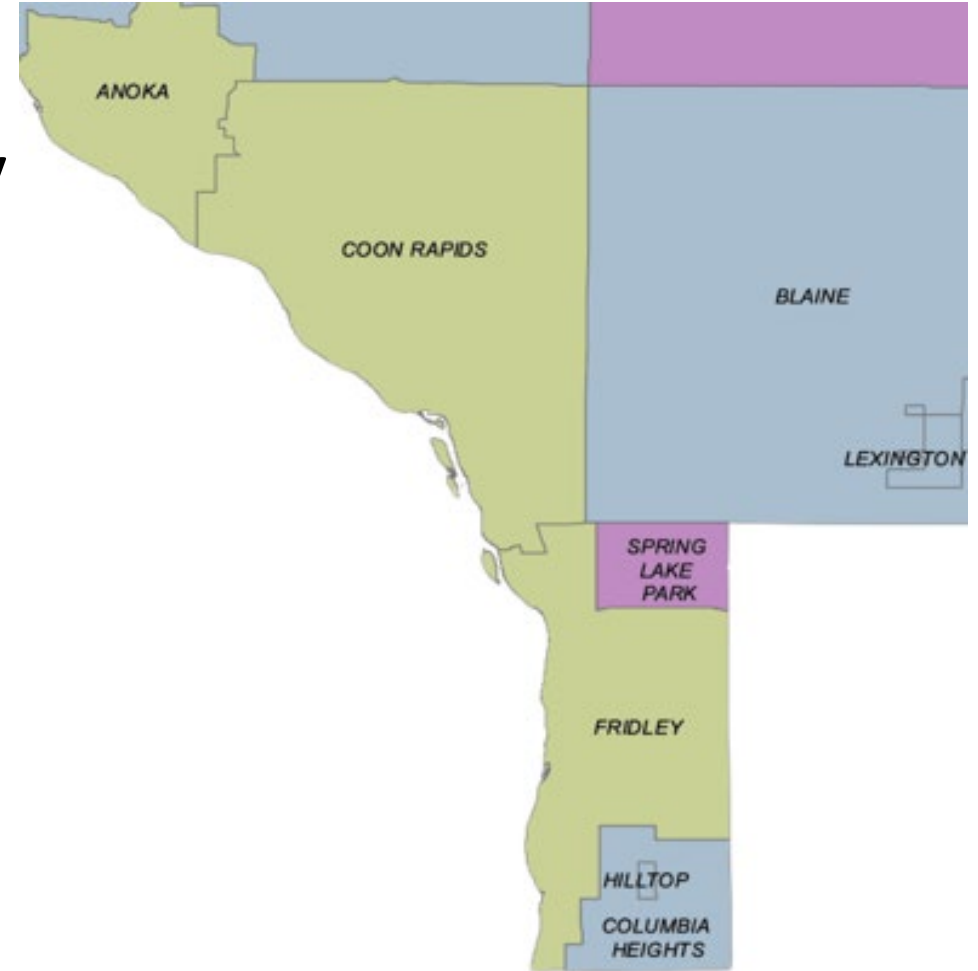


- Overall organizational pulse – Q4 a wild one
- Safety and Security measures
- Staff Engagement Survey
- Building HOPE



# New Facility- Building HOPE Project

- Continuing to engage community leaders
- Focusing on Blaine and Fridley
- Exploring new commercial real estate brokers
- Staying in connection with DEED





# Financial Report

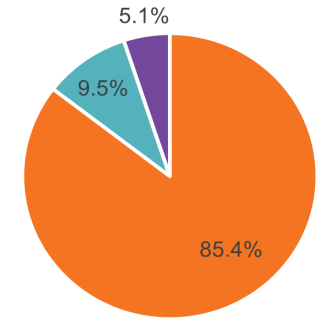
Brooke Limanen | Don Phillips



# Finance Snapshot August 2024

Expenses By Category  
August 2024

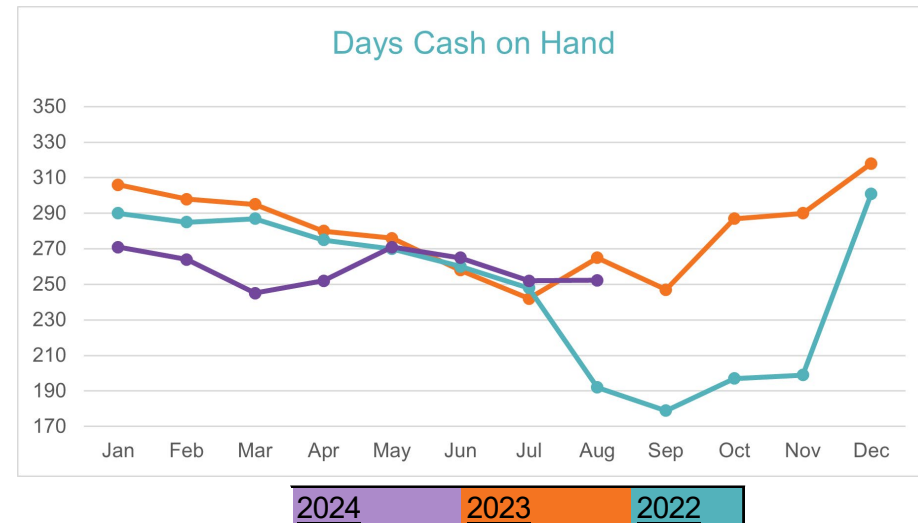
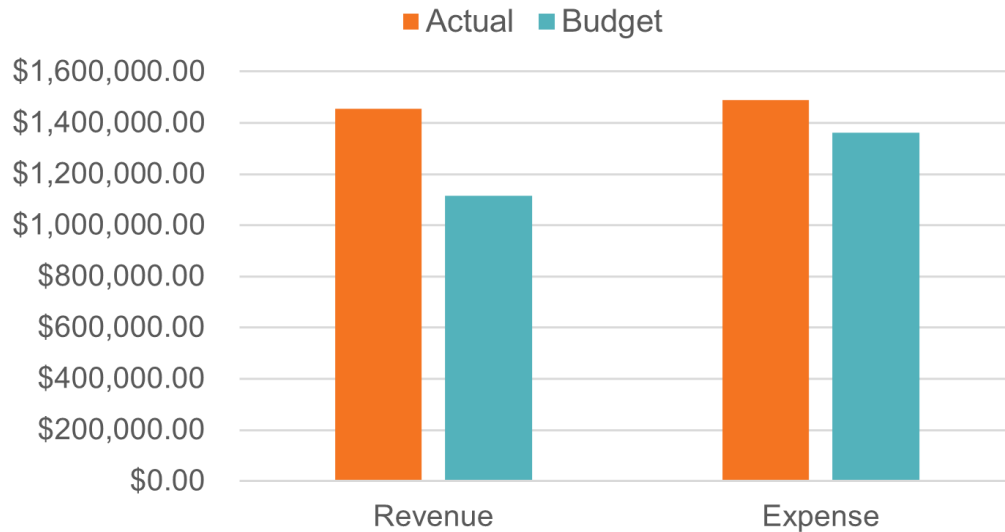
Program	85.4%	\$189,191
*Fundraising	9.5%	\$21,022
*Mgmt & Genl	5.1%	\$11,201



**\* CORE MISSION SUPPORT**

The growth and effectiveness of our work depends on having a sound infrastructure which amplifies our program's effectiveness.

## Revenue & Expense - Actual vs Budget YTD





## HOPE 4 Youth 2025 Budget Timeline

- 9/17.....Launch Budget process with Management
- 9/24.....Staffing Suggestions for 2025 Due
- 9/30-10/4...Week of 9/30-10/4 Brooke lead discussion with Mark and Mica (Program)
- 10/7-10/11..Week of 10/7-10/11 Brooke to lead discussion with Nikki (Advancement)
- 9/30-10/11...LaChelle to work on payroll and Brooke lead discussion with LaChelle (Admin and department breakout)
- 10/18.....LaChelle finalize payroll
- 10/28.....Staff Final Roll-Up
- 11/5.....Staff Feedback after Management Meeting EOD
- 11/13.....Finance Committee and Executive Committee sent Budget for review (via email)
- 11/18.....Exec Committee Budget Review
- 11/20.....Finance Committee Meeting-Budget Wrap Up
- 12/2.....Board of Directors Budget Review (and approval if appropriate)
- 12/13.....Board Approval of 2025 Budget (via email if more time was needed)





# Advancement Update

Nikki Kalvin | JJ Slag

# Advancement Update

- Summer Kick off Challenge Results
  - \$21,820 raised and 8753 pounds of food
- Upcoming H4Y Events and Board Asks
  - The Darkest Night 4K, Friday
    - Board Greeters
    - Share on Social Media
    - \$10,000 match
  - Out of the Cold – Thursday, November 17
    - Time changes
    - 2 Locations
    - Volunteers needed at both locations



# Advancement Update



- Benefitting HOPE 4 Youth Events
  - Clays 4 Youth, Tuesday, October 22 MHHC
    - Share on Social Media
- Media Happenings
  - QCTV recording on 9/19
  - FOX 9 Story on 9/26 to be aired 10/20
  - Noon show with KARE 11 week of the 4K
  - BOB FM radio on 10/2 for Clays 4 Youth
- Food Insecurity/ Food Pantry
  - Blaine Football
  - Arrow Giving
  - Centennial Football



# Program Update

Mark McNamer | Anna VonRueden

# Mid-Year Survey Results

## Number of Responses

*2022 Year End = 52*

*2023 Year End = 156*

*2024 Mid-Year = 91*

	2022 YE	2023 YE	2024 Mid-Year
Educational Advances	35%	52%	62%
Employment Advances	75%	70%	70%

# Mid-Year Survey Results

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<b>Health &amp; Wellbeing</b>	<b>2022 YE</b>	<b>2023 YE</b>	<b>2024 Mid Year</b>
Healthier Relationships	84%	83%	82%
Improved Resilience	78%	83%	82%
Less encounters with justice system	84%	80%	86%
Mental Health	69%	77%	81%
Reduced Drug/Alcohol Use		81%	71%

# Mid-Year Survey Results

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	2022 YE	2023 YE	2024 Mid Year
Housing Advances	78%	82%	74%



# Program Update

- Midyear Youth Survey
- New Funding Impact
- Data Tracking Changes
- Staffing







# Open Business

All

# Thank You!

